Is a Corrected Claim Submission Needed? Flow Chart

Start: Did the claim on file pay?
(Unsure if the claim paid? On the Provider Portal click on "Claims" to complete a claims search.)

No →

A corrected claim should <u>not</u> be submitted to the Health Plan.
The claim needs to be resubmitted to the Health Plan. See the "Claim Resubmission" section in the Provider Administrative Manual.

Yes ↓

Are claim elements being add/deleted/changed to the Paid Claim?

No →

When there are no changes to make to the claim, a corrected claim should <u>not</u> be submitted to the Health Plan. For additional assistance, see "Provider Pay Disputes" in the Provider Administrative Manual.

Yes ↓

A corrected claim should be submitted to the Health Plan. For additional information and submission requirements, review "Corrected Claims" in the Provider Administrative Manual.