



Summary of Benefits

MEDICARE ADVANTAGE | 2022

COXHEALTH MEDICAREPLUS (HMO)

CoxHealth
MedicarePlus
Insured through Essence Healthcare

Serving the Missouri counties of Barry, Christian, Greene, Lawrence, Stone, Taney and Webster

Summary of Benefits

January 1, 2022 – December 31, 2022

This booklet gives you a summary of what we cover and what you pay. It doesn't list every limitation, exclusion or covered service. To get a complete list of services we cover, call us and ask for the Evidence of Coverage, or you can view it on www.CoxHealthMedicarePlus.com.

This Summary of Benefits booklet gives you a summary of what **CoxHealth MedicarePlus (HMO)** covers and what you pay.

- If you want to compare our plan with other Medicare health plans, ask the other plans for their Summary of Benefits booklets. Or, use the Medicare Plan Finder on www.Medicare.gov.
- If you want to know more about the coverage and costs of Original Medicare, look in your current Medicare & You handbook. View it online at www.Medicare.gov, or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, seven days a week. TTY users should call 1-877-486-2048.

Sections in this booklet

- Things to Know About **CoxHealth MedicarePlus**
- Monthly Premium, Deductibles and Limits on How Much You Pay for Covered Services
- Covered Medical and Hospital Benefits
- Prescription Drug Benefits
- Other Covered Benefits

This document is available in other formats such as Braille and large print. This document may be available in a non-English language. For additional information, call 1-877-709-9168 (TTY: 711) to speak with a sales representative.

Things to Know About CoxHealth MedicarePlus

Hours of Operation

- From October 1 to March 31, you can call us seven days a week from 8 a.m. to 8 p.m.
- From April 1 to September 30, you can call us Monday through Friday from 8 a.m. to 8 p.m.

CoxHealth MedicarePlus Phone Number and Website

- If you have questions, call 1-877-709-9168 (TTY: 711) to speak with a sales representative.
- Our website: www.CoxHealthMedicarePlus.com

Who can join?

To join **CoxHealth MedicarePlus**, you must be entitled to Medicare Part A, be enrolled in Medicare Part B, be a United States citizen or are lawfully present in the United States and live in our service area. Our service area includes the following counties in Missouri: Barry, Christian, Greene, Lawrence, Stone, Taney and Webster.

What is an HMO?

An HMO, or Health Maintenance Organization, is a type of health insurance plan that usually limits coverage to care from doctors who work for or contract with the HMO. It generally won't cover out-of-network care except in an emergency. An HMO may require you to live or work in its service area to be eligible for coverage.

Which doctors, hospitals and pharmacies can I use?

CoxHealth MedicarePlus has a network of doctors, hospitals, pharmacies and other providers. If you use providers that are not in our network, the plan may not pay for these services. You must generally use network pharmacies to fill your prescriptions for covered Part D drugs. Some of our network pharmacies have preferred cost sharing. You may pay less if you use these pharmacies. You can see our plan's provider directory on our website www.CoxHealthMedicarePlus.com. Or, call us and we will send you a copy of the provider directory.

What do we cover?

Like all Medicare health plans, we cover everything that Original Medicare covers—and *more*.

- **Our plan members get all of the benefits covered by Original Medicare.** For some of these benefits, you may pay more in our plan than you would in Original Medicare. For others, you may pay less.
- **Our plan members also get more than what is covered by Original Medicare.** Some of the extra benefits are outlined in this booklet.

What drugs do we cover?

We cover Part D drugs. In addition, we cover Part B drugs such as chemotherapy and some drugs administered by your provider.

- You can see the complete plan formulary (list of Part D prescription drugs) and any restrictions on our website www.CoxHealthMedicarePlus.com.
- Or, call us and we will send you a copy of the formulary.

How will I determine my drug costs?

Our plan groups each medication into one of six tiers. You will need to use your formulary to locate what tier your drug is on to determine how much it will cost you. The amount you pay depends on the drug's tier and what stage of the benefit you have reached. Later in this document, we discuss the benefit stages that occur: Initial Coverage, Coverage Gap and Catastrophic Coverage. If you have questions about the different benefit stages, please contact the plan for more information or access the Evidence of Coverage on our website.

Monthly Premium, Deductibles and Limits on How Much You Pay for Covered Services

	CoxHealth MedicarePlus (HMO)
Monthly Plan Premium	\$0 per month. You must continue to pay your Medicare Part B premium.
Deductible	This plan does not have a deductible.
Maximum Out-of-Pocket Responsibility <i>(does not include prescription drugs)</i>	The maximum out-of-pocket amount is the most that you pay out of pocket during the calendar year for in-network covered hospital and medical services. Your yearly limit(s) in this plan: <ul style="list-style-type: none"> • \$3,200 for covered hospital and medical services you receive from in-network providers If you reach the limit on out-of-pocket costs, hospital and medical services are still covered, and we pay the full cost for the rest of the year. Please note that you will still need to pay your monthly premiums and cost-sharing for your Part D prescription drugs.

Covered Medical and Hospital Benefits

	CoxHealth MedicarePlus (HMO)
Inpatient Hospital Coverage	Our plan covers an unlimited number of days for an inpatient hospital stay. <ul style="list-style-type: none"> • \$295 copay per day, per stay: days 1–6 • \$0 copay per day, per stay: day 7 and beyond Prior authorization is required.
Outpatient Hospital Coverage	Ambulatory surgical center: \$220 copay Outpatient hospital: \$220 copay or 20% co-insurance, depending on the service or visit Prior authorization may be required.
Doctor Visits <i>(Primary Care Providers and Specialists)</i>	Primary care physician (PCP) visit: \$0 copay Specialist visit: \$35 copay

CoxHealth MedicarePlus (HMO)	
Preventive Care	<p>You pay nothing. Our plan covers many preventive services, including:</p> <ul style="list-style-type: none"> • Abdominal aortic aneurysm screening • Annual wellness visit • Bone mass measurement • Breast cancer screening (mammogram) • Cardiovascular disease risk reduction visit (therapy for cardiovascular disease) • Cardiovascular disease testing • Cervical and vaginal cancer screening • Colorectal cancer screening • Depression screening • Diabetes screening • Diabetes self-management training and diabetic services • Health and wellness education programs • HIV screening • Immunizations (pneumonia, hepatitis B, COVID-19 and influenza) • Medical nutrition therapy • Medicare Diabetes Prevention Program (MDPP) • Obesity screening and therapy to promote sustained weight loss • Prostate cancer screening exams • Screening and counseling to reduce alcohol misuse • Screening for lung cancer with low-dose computed tomography (LDCT) • Screening for sexually transmitted infections (STIs) and counseling to prevent STIs • Smoking and tobacco use cessation (counseling to stop smoking or tobacco use) • Vision care • “Welcome to Medicare” preventive visit (one-time) <p>Any additional preventive services approved by Medicare during the contract year will be covered.</p>
Emergency Care	<p>\$120 copay</p> <p>If you are admitted to the same hospital within 24 hours for the same condition, you pay \$0 for the emergency room visit. See the “Inpatient Hospital Care” section of this booklet for other costs.</p> <p>We provide worldwide coverage.</p>
Urgently Needed Services	<p>\$45 copay within the United States</p> <p>\$120 copay outside of the United States</p> <p>We provide worldwide coverage.</p>

CoxHealth MedicarePlus (HMO)	
Diagnostic Services/Labs/Imaging <i>(Costs for these services may vary based on place of service.)</i>	<p>Lab services: \$5 copay</p> <p>Diagnostic procedures and tests: 20% co-insurance</p> <p>Diagnostic colonoscopies: \$0 copay</p> <p>Diagnostic radiology services (such as MRI, CT and PET scans): 20% co-insurance</p> <p>Diagnostic mammograms: \$0 copay</p> <p>Therapeutic radiology services (such as radiation treatment for cancer): 20% co-insurance</p> <p>X-rays: \$20 copay</p> <p>Prior authorization may be required.</p>
Hearing Services	<p>Medicare-covered exam to diagnose and treat hearing and balance issues: \$20 copay</p> <p>Routine hearing exam: \$20 copay</p> <p>\$1,000 allowance for up to 2 hearing aids every 2 calendar years (both ears combined)</p> <p>One fitting/evaluation for hearing aids every 2 calendar years: \$0 copay</p>
Dental Services	<p>Preventive dental services: \$0 copay</p> <p><u>Preventive services include:</u></p> <ul style="list-style-type: none"> • Periodic oral evaluation (2 every calendar year) • Routine cleaning (2 every calendar year) • Fluoride treatment (2 every calendar year) • Horizontal bitewing X-ray(s) (up to 4, once every calendar year) <p>Medicare-covered comprehensive dental services: \$35 copay</p> <p>A prior authorization may be required for Medicare-covered services.</p> <p><u>Comprehensive services include (but are not limited to):*</u></p> <p>Restorative services (amalgam/resin fillings): \$0 copay</p> <p>Periodontics (periodontal surgery, scaling and root planning, full mouth debridement): \$0 copay</p> <p>Extractions (simple extractions/surgical extractions): \$0 copay</p> <p>Yearly maximum benefit for preventive and comprehensive services: \$1,250</p> <p>*See Evidence of Coverage for more details and a complete listing. Some limitations and exclusions apply.</p>

CoxHealth MedicarePlus (HMO)	
Vision Services	<p>Each visit to a specialist, such as an ophthalmologist or optometrist, for Medicare-covered benefits: \$35 copay</p> <p>Diabetic eye exams performed by a contracted specialist: \$0 copay</p> <p>1 pair of Medicare-covered eyeglass lenses (standard plastic single, bifocal, trifocal or lenticular lenses) after each cataract surgery: \$0 copay</p> <p>1 pair of Medicare-covered eyeglass frames or 1 pair of Medicare-covered contact lenses (or 2 six packs) after each cataract surgery. Our plan pays up to \$200 for eyeglass frames or contact lenses after each cataract surgery: \$0 copay</p> <p>1 routine eye exam every calendar year: \$0 copay</p> <p>Refraction covered as part of exam</p> <p>1 pair of eyeglass lenses (standard plastic single, bifocal, trifocal or lenticular lenses) every 2 calendar years: \$0 copay</p> <p>Our plan pays up to \$200 for 1 pair of eyeglass frames or 1 pair of contact lenses (or 2 six packs), every 2 calendar years: \$0 copay</p> <p>Upgrades may be available at an additional cost.</p>
Mental Health Services	<p>Inpatient visit:</p> <p>Our plan covers an unlimited number of days for an inpatient hospital stay.</p> <ul style="list-style-type: none"> \$295 copay per day, per stay: days 1–5 \$0 copay per day, per stay: day 6 and beyond <p>Outpatient individual visit: \$40 copay</p> <p>Outpatient group visit: \$35 copay</p> <p>Prior authorization may be required.</p>
Skilled Nursing Facility (SNF)	<p>The plan covers up to 100 days each benefit period. No prior hospital stay is required.</p> <ul style="list-style-type: none"> \$0 copay per day, per stay: days 1–20 \$160 copay per day, per stay: days 21–100 <p>Prior authorization is required.</p> <p>Admission to a new or different SNF facility within the same Benefit Period may start a new stay for copay administration purposes.</p>
Physical Therapy	<p>\$40 copay</p> <p>A referral is required.</p>
Ambulance	<p>\$250 copay</p> <p>This copay applies to each one-way trip.</p> <p>Prior authorization is required for non-emergent transportation by ambulance.</p>
Transportation	No Coverage

Prescription Drug Benefits

CoxHealth MedicarePlus (HMO)			
Medicare Part B Drugs	<p>For Part B drugs such as chemotherapy drugs: 20% co-insurance</p> <p>Other Part B drugs: 20% co-insurance</p> <p>Prior authorization may be required.</p>		
Deductible	This plan does not have a deductible.		
Initial Coverage	<p>You pay the following until your total yearly drug costs reach \$4,430. Total yearly drug costs are the total drug costs paid by both you and your Part D plan.</p> <p>If you reside in a long-term care facility, you pay the same as at a standard retail pharmacy.</p> <p>You may get drugs from an out-of-network pharmacy at the same cost as a standard retail pharmacy. Coverage is limited to certain situations if you go out of network.</p>		
Preferred Retail Cost Sharing	30-Day Supply	60-Day Supply	90-Day Supply
Tier 1 (Preferred Generic)	\$0 copay	\$0 copay	\$0 copay
Tier 2 (Generic)	\$5 copay	\$10 copay	\$15 copay
Tier 3 (Preferred Brand)	\$42 copay	\$84 copay	\$126 copay
Tier 4 (Non-Preferred Brand)	\$95 copay	\$190 copay	\$285 copay
Tier 5 (Specialty Drug)	33% co-insurance	Not Offered	Not Offered
Tier 6 (Insulins)	\$0 copay	\$0 copay	\$0 copay
Standard Retail Cost Sharing	30-Day Supply	60-Day Supply	90-Day Supply
Tier 1 (Preferred Generic)	\$5 copay	\$10 copay	\$15 copay
Tier 2 (Generic)	\$10 copay	\$20 copay	\$30 copay
Tier 3 (Preferred Brand)	\$47 copay	\$94 copay	\$141 copay
Tier 4 (Non-Preferred Brand)	\$100 copay	\$200 copay	\$300 copay
Tier 5 (Specialty Drug)	33% co-insurance	Not Offered	Not Offered
Tier 6 (Insulins)	\$0 copay	\$0 copay	\$0 copay

CoxHealth MedicarePlus (HMO)			
Standard Mail Order Cost Sharing	30-Day Supply	60-Day Supply	90-Day Supply
Tier 1 (Preferred Generic)	Not Offered	Not Offered	\$0 copay
Tier 2 (Generic)	Not Offered	Not Offered	\$12.50 copay
Tier 3 (Preferred Brand)	Not Offered	Not Offered	\$105 copay
Tier 4 (Non-Preferred Brand)	Not Offered	Not Offered	\$237.50 copay
Tier 5 (Specialty Drug)	33% co-insurance	Not Offered	Not Offered
Tier 6 (Insulins)	Not Offered	Not Offered	\$0 copay
Coverage Gap	<p>Most Medicare drug plans have a coverage gap (also called the “donut hole”). This means that there’s a temporary change in what you will pay for your drugs. The coverage gap begins after the total yearly drug cost (including what your plan has paid and what you have paid) reaches \$4,430.</p> <p>After you enter the coverage gap, you pay 25% of the plan’s cost for covered brand-name drugs and 25% of the plan’s cost for covered generic drugs until your out-of-pocket costs total \$7,050, which is the end of the coverage gap. Not everyone will enter the coverage gap.</p>		
Catastrophic Coverage	<p>After your yearly out-of-pocket drug costs reach \$7,050, you pay the greater of:</p> <ul style="list-style-type: none"> • 5% co-insurance or • \$3.95 copay for generic (including brand-name drugs treated as generic) and a \$9.85 copay for other drugs (one month supply) 		

Plans may offer supplemental benefits in addition to Part C benefits and Part D benefits.

Other Covered Benefits

CoxHealth MedicarePlus (HMO)	
Chiropractic Care	Manual manipulation of the spine to correct subluxation: \$20 copay

CoxHealth MedicarePlus (HMO)	
Diabetes Supplies and Services	<p>Diabetes self-management training: \$0 copay</p> <p>Diabetes monitoring supplies (including blood glucose monitors, lancets and blood glucose test strips*): 0% co-insurance</p> <p>When glucose meters and test strips are obtained at a pharmacy, coverage is limited to specific Bayer/Ascensia products.</p> <p>Diabetic therapeutic custom-molded shoes or inserts: 20% co-insurance</p> <p>Authorization is required for some items (e.g., diabetic custom-molded shoes and inserts, continuous glucose meters, insulin pumps).</p> <p>*See Evidence of Coverage for a complete listing.</p>
Durable Medical Equipment (wheelchairs, oxygen, etc.)	<p>20% co-insurance</p> <p>Prior authorization may be required.</p>
Foot Care (podiatry services)	\$35 copay
Home Healthcare	<p>\$0 copay</p> <p>A referral is required.</p>
Hospice	When you enroll in a Medicare-certified hospice program, your hospice services and your Part A and Part B services related to your terminal prognosis are paid for by Original Medicare, not Essence Healthcare.
Outpatient Substance Abuse	<p>Individual visit: \$40 copay</p> <p>Group visit: \$35 copay</p> <p>Prior authorization is required.</p>
Over-the-Counter Coverage (OTC)	<p>\$93 credit per quarter to use on approved health products that can be ordered online, by phone or by mail.</p> <p>Up to 2 orders per quarter are allowed, and leftover allowance does not roll over from quarter to quarter.</p>
Prosthetic Devices	<p>Prosthetic devices: 20% co-insurance</p> <p>Related medical supplies: 20% co-insurance</p> <p>Prior authorization may be required.</p>
Outpatient Rehabilitation Services	<p>Cardiac rehabilitation services: \$30 copay per day</p> <p>Occupational, speech and language therapy visits: \$40 copay</p> <p>A separate copayment for occupational therapy will apply if other outpatient therapy services are rendered on the same day.</p> <p>A referral is required.</p>
Virtual/Telehealth Visits	<p>\$0-\$40 copay</p> <p>You will pay the same copay for the virtual/telehealth visit as if the services were received in the provider’s office.</p> <p>A referral or authorization may be required.</p>
Wellness Programs	Health club membership/fitness classes through SilverSneakers®: \$0 copay
Acupuncture	Medicare-covered services (chronic low back pain): \$35 copay

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Pre-Enrollment Checklist

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a sales representative at 1-877-709-9168 (TTY: 711).

Understanding the Benefits

- Review the full list of benefits found in the Evidence of Coverage (EOC), especially services for which you routinely see a doctor. Visit www.CoxHealthMedicarePlus.com or call 1-877-709-9168 (TTY: 711) to view a copy of the EOC.
- Review the provider/pharmacy directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.
- Review the provider/pharmacy directory to make sure the pharmacy you use for any prescription medicines is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.

Understanding Important Rules

- You must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
- Benefits, premium and/or copayments/co-insurance may change on January 1, 2023.
- Except in emergency or urgent situations, we do not cover services by out-of-network providers (doctors who are not listed in the provider directory).

CoxHealth Medicare*Plus* is an HMO plan with a Medicare contract. Enrollment in CoxHealth Medicare*Plus* depends on contract renewal.

All Essence plans include Part D drug coverage. To enroll, you must have both Medicare Parts A and B and reside in the Missouri counties of Barry, Christian, Greene, Lawrence, Stone, Taney or Webster.

You must continue to pay your Medicare Part B premium. Please note that enrollment is limited to specific times of the year.

Members must use plan providers except in emergency or urgent care situations. If a member obtains routine care from an out-of-network provider without prior approval from CoxHealth Medicare*Plus*, neither Medicare nor CoxHealth Medicare*Plus* will be responsible for the costs.

CoxHealth Medicare*Plus* complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

Toll free: 1-877-709-9168

TTY users dial: 711

8 a.m. to 8 p.m., seven days a week

You may reach a messaging service on weekends from April 1 to September 30 and holidays. Please leave a message, and your call will be returned the next business day.

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